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FOR IMMEDIATE RELEASE

Hackley Hospitals Receive Governor's Award for Improving Patient Safety and Quality of Care

Muskegon, MI, October 5, 2007-- Hackley Hospital and Hackley Lakeshore Hospital received the Governor's Award for Improving Patient Safety and Quality of Care in the Hospital Setting. The Governor presents the awards in partnership with MPRO, Michigan's Quality Improvement Organization (QIO). The award acknowledges excellence in hospital health care quality and safety.

"Award recipients are committed to providing Michigan citizens with high quality health care," said Governor Jennifer M. Granholm. "The award is testament to the dedication of hospitals that give patients the quality care they need and deserve each and every time."

"We are extremely proud to be a recipient of this award," says Gordon A. Mudler, Hackley Hospital President/CEO. "This is the real seal of approval in recognizing our commitment to excellence in the delivery of high quality healthcare. Our dedicated health care professionals continuously strive to serve patients with superior quality and personal care."

Award criterion aligns with improving care in a number of clinical areas. These clinical areas are designated as national health care priorities by the Centers for Medicare & Medicaid Services. Hackley Hospital, an Acute Care hospital, received the Appropriate Care Measure and the Surgical Care Improvement Awards. Hackley Lakeshore Hospital, a Critical Access hospital, received the Clinical Performance and Reporting Award.

MPRO is under contract with the Centers of Medicare & Medicaid Services and serves as Michigan's Quality Improvement Organization. MPRO works to educate Michigan's 1.6 million Medicare beneficiaries on their rights and protections afforded to them under the Medicare program. MPRO partners with

Michigan Medicare providers to advance health care quality. www.mpro.org
<<http://www.mpro.org/>>

Hackley Health was founded in 1904, Hackley Hospital is an acute care, community not-for-profit hospital providing a wide array of medical services including the lakeshore's only comprehensive Cancer Center, a renowned Emergency Department, an inpatient Psychiatric Unit and Muskegon's largest Occupational Health Center. Hackley Hospital is a member of the Hackley Health System, which includes the region's largest Primary Care network, Visiting Nurse Services and Hospice, Hackley Lakeshore Hospital of Shelby, Hackley Life Counseling, Hackley Pharmacies, Hackley Healthcare Equipment, Hackley Health Management, Hackley Hearing Center and Hackley Orthotics and Prosthetics. www.hackley.org <<http://www.hackley.org/>> .

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